



Madison County Public Health continues to respond to the COVID-19 pandemic here across Madison County. We are working hard to balance essential public health services for the community and the safety of our workforce. In order to achieve this balance, we are temporarily changing how we do some of our business.

**Our regular business hours remain unchanged:
Monday through Friday 8:30am to 4:30pm**

STEPS WE ARE TAKING TO HELP KEEP YOU (AND US) SAFE

1. When possible, we will try to remotely provide services to you. This will be a combination of using the phone, email, mail, making appointments, and providing paperwork in person on a limited basis through our front door. Some services like immunizations will still be provided in person (we haven't quite figured out to how give a shot by email yet).
2. Customers/patients will be required to wear a face covering at all times while in our office. If you do not have a face covering, we will provide you with one.
3. If you are receiving service that requires entry into the waiting room you will be screened for symptoms of COVID-19 by our staff. This includes taking your temperature, asking you questions about symptoms, and asking you if you have been around anyone who has tested positive for COVID-19.
4. Follow instructions for social distancing while in our office.
5. Try to limit your hand-contact with things in our office.
6. Wash your hands or use hand sanitizer while in our office.
7. Keep your time spent in our office as short as possible. We like talking to you, but we want to get you on your way as quickly as possible to help keep you safe.



SERVICES WE AREN'T OFFERING RIGHT NOW

1. Car seat installations
2. Car seat checks
3. Lice checks
4. Blood pressure checks

Don't worry, these things will return soon!



MODIFIED SERVICES

WIC

- ≈ Benefit issuance, replenishment, certifications, and recertifications are scheduled by appointment only and are provided by “drive through” style service. Call 740-852-3068 to schedule a time.
- ≈ Phone consultations only for nutrition, breastfeeding, certifications, and recertifications.

Immunizations

- ≈ Limited immunizations (as determined by our nurses).
- ≈ Appointments on Tuesdays and Thursday only.
- ≈ Only one person (parent/guardian) can come with a child for immunizations.
- ≈ If the patient is age 18 or older, only the patient may come to the appointment.

Sexual Health Services & Pregnancy Tests

- ≈ Appointments on Tuesday and Thursdays only.
- ≈ Phone consultations are encouraged to avoid an in-person appointment if possible.
- ≈ If the patient is age 18 or older, only the patient may come to the appointment.

Permits, Licenses, and Inspections

- ≈ Use phone, email, and mail to conduct business if possible. We can accept payments by credit or debit card over the phone. Send paperwork by email to info@madisonpublichealth.org
- ≈ Appointments are strongly encouraged.
- ≈ Limited applications and permits accepted in the office.

Birth and Death Records

- ≈ Use phone, email, and mail to conduct business if possible. We can process a birth or death record over the phone. We accept payments by credit or debit card over the phone. Send paperwork by email to info@madisonpublichealth.org or call 740-852-3065.
- ≈ Walk-in requests for records will be limited and may take an extended amount of time.

Narcan (Project DAWN)

- ≈ Use mail-order requests at surveymonkey.com/r/freenarcan
- ≈ No in-person appointments.